



**THE
A TEAM**

Morale Management

Your Task Today

Choose a Mentor Challenge, and describe a strategy you will use to address it

- What is the problem?
- What technique are you going to develop or use to tackle the problem? (one sentence)
- Tell a story of ideally, how you think this will play out
- Collaborate and report out, with a presentation visual

WHAT IS THE PROBLEM?

Halfway through a hackathon a team has hit a wall- morale is low, technology isn't working, and participants have running into their own problems left and right.

A Jamboard session to list and catalogue the problems

- a) Wordcloud - list any system or DevOps issues you are seeing with your computer or online systems - i.e. Github, installation, Jupyter library compatibility or blowups
- b) Implementation or Data issues you are seeing

Do you see any common themes in these issues/can we combine or eliminate any/Prioritize?

How is our scoping? Have we discovered a new path to a solution?

“Communitizing” the issues triggers communication and collaboration that pushes the team past their challenges together.

As Mentors How Can We Influence Morale?

- Storming, Forming, Norming, Performing in a tightly bound time space - mentally note where the team is in the cycle
- Watch for students pulling back, where a technical challenge may cause them to self-isolate not wanting to report their struggle.
- Encourage check-ins and participation from each student
- Be present but not hovering



How Does Morale Impact Communications and Outcomes

- To the team - risk of not meeting objectives and milestones
- To the Student - leaving the Hack without a sense of success

